



# Hearing Loss and the NDIS

## A STEP-BY-STEP GUIDE TO HEARING AID FUNDING

Clarity are your  
NDIS hearing health  
experts

## The NDIS is here

Providing hearing help  
for more Queenslanders

**With the introduction of the NDIS, more people will have access to government funded hearing help and supports.**

Now anyone with a hearing loss, irrespective of age, that meet the eligibility criteria, will have access to funding for that hearing loss via the NDIS.

Funding is available for people with hearing loss for items like:

- Hearing aids and accessories
- Alert systems e.g. baby cry, smoke alarm, doorbell
- Bluetooth accessories
- Remote controls
- TV streamers
- FM systems
- Microphones

The NDIS will support people with a significant and permanent hearing loss who need assistance with every day activities including work, family and social obligations.

## Hearing health experts

Clarity have been at the forefront of NDIS service provision working directly with the NDIA, support coordinators and participants to ensure access and capacity is available when the NDIS has rolled out.

At Clarity we base your expert diagnosis and treatment on five simple, yet hard to come by principles. It's hearing health advice you can rely on.

- 1 Accurate diagnosis:** We only employ the best University Masters qualified and registered Audiologists and we take the time to ensure we accurately diagnose your hearing loss.
- 2 Evidence-based recommendations and treatment:** We only prescribe treatment, hearing aids and features, and assistive listening devices where there's medical evidence it will actually help you and, importantly, suit your lifestyle.
- 3 Ethical and transparent pricing:** Our low margins are the same across our range of hearing aids and assistive listening devices. This means our pricing is some of the lowest available at close to wholesale prices. And that means more for your NDIS supports and no out-of-pockets.
- 4 No sales commissions:** We employ and pay our team to treat your hearing loss. We don't reward them for reaching targets or sales quotas.
- 5 Independent:** Being independent we can provide hearing aids and implants from all manufacturers to ensure you get the right solution for your hearing needs. We offer you a choice of options that will treat your hearing loss and we will take the time to explain the benefits and features of each option.



## The NDIS in six easy steps...

**Just take it one step at a time and you'll have NDIS success in no time.**

The NDIS process can seem overwhelming. But once you break it down there's really nothing to it apart from a little legwork. And if you need it, there are even people who can help you with that.

Work your way through the steps and you'll be on the way to addressing your hearing health.

- 1 Check your initial eligibility** with the NDIS at <https://www.ndis.gov.au/ndis-access-checklist.html>
  - If you are eligible contact the NDIA for an Access Request Form on 1800 800 110.
- 2 Obtain evidence of your disability.**
  - You will need to provide evidence of your disability—your hearing loss in this case.
  - For hearing loss this means a report from an Audiologist.
  - To obtain an audiologist report, you will need to make an appointment for a comprehensive hearing test. There is a fee involved which you may have to cover depending on your specific situation.
  - If you have a current hearing loss rehabilitation package, a copy of a current audiogram may be enough evidence required for your application. If you would like to discuss additional supports (ALDs) you will need to make an appointment so quotes and evidence can be provided to support your plan once you have access to the NDIS.
- 3 Apply for NDIS access** using the Access Request Form.
- 4 Develop your plan.** If access is approved an NDIS planner will contact you to help establish your first personalised NDIS plan.
  - For hearing related disabilities, the plan should include a statement that the plan include supports from the Office of Hearing Services Program.
  - The supports provided by the OHS Program will be the standard supports available. If you

require supports outside that, such as higher level technology top-up hearing aids, Bluetooth and other assistive listening devices (ALDs), or extra rehabilitation, your plan should include those supports. Your audiologist can advise on those additional supports and you should discuss them with your audiologist at your initial assessment.

- If supports outside the OHS Program are approved in the plan, the NDIS will provide funding for those.
- Your audiologist will provide any required General Assistive Technology assessment forms for complex ALDs.
- Basic ALDs (eg alert systems with flashing light e.g. baby cries, smoke alarms, doorbells) will not require a GAT assessment form.

- 5 Apply for access to the OHS Program** using the OHS Application for NDIS Participants and ensuring you include the required documentation.
  - Your planner must submit this.

- 6 Make an appointment with your audiologist** once you have your plan approved and access to the OHS granted. Your audiologist will then fit your hearing aids and provide any assistive listening devices as approved.
  - The OHS Program will provide payment for some aspects of your support direct to the audiologist and any top-ups and ALDs will be paid by you (if self-managed and reimbursed by the NDIS) or by the NDIS direct.

## Access Queensland-wide

Our clinics reach into regional and remote Queensland to ensure all Queenslanders can take advantage of the funding provided by the NDIS.

Contact us now to start your path to better hearing today.

📞 **1300 252 748**

🌐 **[www.clarityhearingsolutions.com.au](http://www.clarityhearingsolutions.com.au)**